

NEIGHBORHOOD PROBLEMS - WHERE TO CALL

City Services

Air Quality/Odor Control.....	444-6015 / 444-6016 Environmental Svcs.
Alley Maintenance	444-4919 Street Maintenance
Building Permits	444-5380
Building Inspections (construction related)	444-5350
Cars, Junk Trailers on Public or Private Property.....	444-5555 Mayor’s Hotline
Chuck Holes, Debris, Litter Blocking Street, Curb Repairs	444-4919 Street Maintenance
City Council.....	444-5520
City Parks, Pools, Golf Courses or Recreation Center Problems.....	444-5900 Parks & Rec. Dept.
City Services Information or Complaints	444-5555 Mayor’s Hotline
Code Enforcement/Planning	444-5371
Compost.....	444-6665 Public Works
Driveway/Curb Cut Permits.....	444-4978 / 444-5101 Public Works
Issued by.....	444-5214 or 444-5380 Planning
Empty Bldgs., Vacant Houses, Deteriorated Bldgs., Occupied Dilapidated Houses	444-5555 Mayor’s Hotline
Garbage Collection/Recycling/Complaints/Information.....	444-5238 Quality Control
Hate Crimes	444-4283 (444-HATE) Police Dept.
Historic Preservation.....	444-5770 Planning
Housing Discrimination, Civil Rights Violations	444-5055 Human Relations
Mayor’s Hotline	444-5555
Mayor’s Hotline TTY/TDD.....	996-8490
Mayor’s Office	444-5000
“No Parking” or Other Signs	444-5160 Traffic Engineering
Nuisance Vehicles (Dead Storage on Street or Lawn, Off Pavement	444-5555 Mayor’s Hotline
Auto Litter Improperly Licensed)	
Parks and Recreation.....	444-5900
Public Works Department.....	444-5220
Sewer Problems	444-5332 Sewer Maintenance
Sidewalks Broken or Obstructed.....	444-5281 Construction Division
Sign Ordinance Information	444-5362 / 444-5364 P & I
Snow Removal Complaints (24 Hour Line).....	444-4919 Street Maintenance
Speed Bumps	444-5250
Street Construction Problems or Complaints.....	444-5109 Public Works
TDD.....	444-5034
Tenant-Landlord Discrimination.....	444-5055 Human Relations
Traffic Signal Not Working	444-5160 Traffic Engineering
Trailers or Cars Parked on Front Lawns	444-5555 Mayor’s Hotline
Tree Limbs/Hedges Blocking View of Traffic	444-5925 Parks Maintenance
Trees, Downed Limbs on City Right-of-Way.....	444-4919 Street Maintenance
Trees Marked with an “X”	444-5925 Parks Maintenance
Unsafe or Dangerous Building or House	444-5555 Mayor’s Hotline
Vehicle Already Towed	444-5782 / 444-5783 Impound Lot
Weeds Over 18”, Yard Litter.....	444-5910 Weeds & Litter
Zoning Enforcement	444-5371 Planning Department
Zoning Information	444-3426 Planner’s Desk

Public Safety

Arson Hotline.....	444-3473
Business Watch.....	444-6518
Community Resource Centers (CRC)	
NE Area	444-3367
NW Area.....	444-6478
SE Area.....	444-7743
SW Area.....	444-7928
Wiesman Bldg.....	444-4873
Crime in Progress.....	911 Communications Dept.
Fire Department Public Education & Affairs Bureau	444-3847
Smoke Detector Installation & Operation Detector Check	444-3847

Gang Information (Metro Unit)	444/5990 Police
Graffiti to Report	444-5555 Mayor’s Hotline
Neighborhood Watch Program	444-5772 CRC
Non-Emergency Police Department	444-5600
Non-Emergency “Crime Report over the Phone”	444-4877 Telephone Response Unit

Precinct Captains

Northeast	444-3751
Northwest	444-7555
Southeast	444-4041
Southwest	444-6116
Robbery Detail / Theft	444-5696
North Investigation	444-5696
South Investigation	444-5590
Vice Squad	444-5680
Victim Witness (Misdemeanors)	444-4597

General

Animal Control (Strays, Bites, Sick or Injured Animals, Barking Dogs, or Dead Animals)	444-7800 Humane Society
Before You Dig	344-3565 / 1-800-642-8434
Community Support/Energy Assistance Programs (OPPD)	636-3654
Cox Cable TV Complaints	444-4567 City Council
Community Services/First Call for Help	211 United Way
Events HOTLINE	444-6800
Gas Leaks, Water Line Breaks, or Fire Hydrants (Emergency)	504-7777 MUD
Handicap Parking Stickers	444-7103 County Treasurer
Housing Discrimination (Fair Housing Center)	934-6675
Keep Omaha Beautiful	444-7774
Poison Control Center	1-800-222-1222
Rats, Raw Garbage, Open Refrigerator/Freezer in Yard/Mosquitoes	444-7481 Douglas Co. Health
State Ombudsman (Information)	1-800-742-7690 (Toll Free)
Street Lights Out/Electrical Wires Down	1-800-554-6773 OPPD
Tenant/Landlord Legal Issues	348-1060 Legal Aid Society

City of Omaha’s Web Page: www.ci.omaha.ne.us or www.cityofomaha.org

Mayor’s Hotline Web Page: www.cityofomaha.org/departments/mayor/Hotline/hotline.htm

Douglas County

Assessors Office	444-7060
Birth and Death Certificates	444-7204
Douglas County Parks – Environmental Services	444-6362
Douglas County Switchboard	444-7000
Drivers’ License Testing Locations	
4107 S. 24 th Street	595-2039
7414 N. 30 th Street	595-2040
2912 N. 108 th Street	595-3106
5306 S. 136 th Street	595-2424
Testing Hours: Monday – Friday 8:00 - 4:00	
411 N. 84 th Street (renewals only – no testing)	595-2038
Health Department Information Line / Directory	444-7476
Homestead Exemption From Property Taxes	444-7185 County Assessor
Insurance	444-6099
Landfill Office and Information	238-2970
Marriage License – County Clerk	444-7143
Parks and Trails Maintenance	444-6362
Property Taxes	444-7272
Register of Deeds/Property Ownership	444-7194
Sanitation (Wells and Septic Systems)	444-7485
Sheriff’s Vehicle Inspection Station – 8338 Chicago Street	444-7532
Surveyor – Engineer Office (County Roads/Projects)	444-6372
Treasurers Office	444-7280