

# **Pickett's Reserve Home Owners Association Website Policy**

*Notice: **Your privacy is important to us.** To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. By using this website to include a user ID and password, you agree to comply with the website policy and related Rules of the Pickett's Reserve Homeowners Association (PKHOA). PKHOA does not use or share the personally identifiable information provided to us online in ways unrelated to the ones described in this website policy without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.*

## **Purpose**

The PKHOA website is offered to provide timely information about the PKHOA & community to the homeowners and interested public. The website and domain name (URL) are the property of the PKHOA. The PKHOA Board of Directors may appoint a Webmaster and other persons as required to administer the website and maintain the content in accordance with these policies. This website policy may be modified at any time and without prior notice, subject to approval of the Board of Directors.

## **Access**

Public. General public information—including the home page and directions to Pickett's Reserve—will be freely available to the public through the internet. Examples of public information are: 1) management company contact information; 2) Pickett's Reserve news, social and event listings; and 3) local information links.

Private. Access to information that is normally restricted to Pickett's Reserve homeowners and residents, will require a user ID and password. The website will provide instructions for homeowners and residents on obtaining an "HOA member" user ID and password. Types of restricted information include but are not limited to 1) PKHOA covenants, by-laws, proffers, architectural guidelines & rules, etc.; 2) forms and procedures for home improvements, landscaping, etc.; 3) homeowners directory; and 4) homeowner notices.

Internet access to the website is the responsibility of the individual HOA member. The website may occasionally be unavailable due to maintenance and/or interruptions outside the control of PKHOA. The HOA is not responsible for malware, such as adware and computer viruses, which computer users encounter while using the internet to access the PKHOA website.

## **Content**

All content posted must be in good taste, and must be approved by a member of the Board of Directors. PKHOA and the Board of Directors will not approve insulting, inciteful, or inflammatory material, and disclaim liability for any and all claims relating to the posted content. Content disputes may be appealed to the entire Board of Directors. Only content that directly relates to the purpose of this website is allowed. The Board of Directors, the webmaster and the website committee, are not responsible for typographical or other content errors, but will correct any errors when brought to their attention. Information on the website is provided as a convenience. Reasonable efforts will be made to ensure the accuracy of information and to

restrict access to "members-only" information. Any errors will be corrected in a timely manner after they are reported.

The online directory of HOA Members is provided as a convenience, as it can be updated more frequently than the printed directory. HOA members may request that their phone numbers and/or E-Mail address not be included in the online directory. HOA members must submit a request to a member of the Board of Directors for prior approval regarding information to be posted on the website. If approved, an HOA member shall coordinate with the webmaster for purposes of posting material to the website. The PKHOA website is copyrighted by the PKHOA content may only be reproduced with the permission of the Board of Directors.

Website content. The following information may be provided as a convenience and accessed through the website. This content may be adjusted without notice by a member of the Board of Directors. It may be suspended at any time by the Webmaster pending Board of Director Review. All information and content made available through the website is deemed informational in nature only, and the Board of Directors disclaims any liability for the accuracy of the content accessed through this website.

#### Public

- General Pickett's Reserve overview & physical information
- Current Property Sales Information
- Armstrong Management Company Details
- Links to Local City and County Information
- Applicable Virginia, County & City Law & Code
- Advertisements

#### Private

- General Notices
- PKHOA Officers and Committees
- PKHOA Rules—Covenants, By-laws, Proffers, Architectural Guidelines & Rules
- Procedures for Changes, Additions & Improvements
- Homeowners Directory (with required consent)
- Individual Homeowner Notices (open to individual homeowner only)
- Social Events