

Bulky Item Collection Program

Residents of Kansas City, Mo., now have the option of using the City's no-charge Bulky Item Collection Appointment System, or for a fee, can access additional bulky collection options that provide greater flexibility.

Fee Based Bulky Services

(from Town and Country Disposal)

The City has negotiated reasonable rates for residents to use [Bulky Express](#), a new service that provides residents greater flexibility for bulky collection. In addition to [Bulky Express](#), residents can also make arrangements for the rental of dumpster-like boxes for the disposal of material from home do-it-yourself projects. To utilize these services or to learn more, contact Town and Country Disposal by calling 816-380-5595 between 8 a.m. and 5 p.m. Monday through Friday or visit [Bulky Express online](#).

NO-CHARGE BULKY APPOINTMENTS

(from the City's Solid Waste Division)

The City's no-charge appointment-based Bulky Item Collection Program is for disposal of large household items that cannot be handled in the regular weekly trash collection.

NO-CHARGE ONLINE APPOINTMENT SCHEDULE SYSTEM

- Make an appointment online using the [Online Bulky Scheduler](#)
- Please read all rules and information below

Making an Appointment

Make an appointment online using the [Online Bulky Scheduler](#)

- By phone: Call 311 or (816) 513-1313 to schedule an appointment
- Appointments must be made at least 48 hours in advance
- Collections will not be made without an appointment
- Items must meet guidelines for large item collection
- Download a list of acceptable and unacceptable bulky items

The Bulky Item Collection program DOES ACCEPT:

- Refrigerators, freezers and air conditioning units
- Metal appliances such as stoves, dishwashers, washing machines, dryers, water heaters and furnaces
- Furniture such as couches, tables, chairs, TV's, beds, mattresses and metal furniture
- Other items such as bathroom fixtures, cabinets, rugs, garage doors, lawn mowers, railroad ties, disassembled swing sets and metal fencing
- Storm windows and glass panes. To help prevent injury, place a large "X" of masking tape across glass panes to prevent shattering and stack them separately from other bulky items.

The Bulky Item Collection program does NOT ACCEPT:

- Trash in bags or boxes*
- Commercial or business trash or waste materials, including trash or waste from businesses conducted in or from a residence
- Piles of stuff, bags or boxes of smaller items
- Loose or scattered materials
- Closed drums or fuel tanks, metal drums must have both ends removed to be collected
- Automobile bodies or gas tanks
- Loose building materials and lumber**

*Trash in bags or boxes will not be accepted in bulky collections. These items must be disposed in the regular weekly trash collection. If a household places more than two bags/boxes at the curb, a \$1 Excess Trash Tag needs to be attached to the excess bags or boxes. [More information](#)

**As long as specific bundle and bag guidelines are followed, building materials and lumber can be placed curbside for weekly trash collection. The bundle and bag guidelines are as follows: Materials bound in 4'x2' bundles that weigh less than 40 pounds will be accepted. Sheetrock, plaster and loose materials will be accepted in regular trash bags if they weigh less than 40 pounds. Bags and bundles are part of the weekly two-bag limit. Therefore, Excess Trash Tags may be required. [More information](#)

Note: To make an appointment for the collection of bulky items, please contact the City's 3-1-1 Action Center. Call 311 or (816) 513-1313 to reach the 3-1-1 Action Center.