

Other Frequently Used Numbers

Accident Investigation Unit	645-4767
Detective Desk	645-4624
<i>(For a case currently under investigation)</i>	
Impound Lot	645-6400
Hours M-F 8 ^{AM} -7 ^{PM} , Saturday: 9 ^{AM} -7 ^{PM} Sunday: CLOSED	
Internal Affairs	645-4881
TRU-Telephone Report Unit	645-4717
<i>(Theft and Property Destruction Reports with unknown suspect and loss under \$3,000)</i>	
24 hour number just follow the automatic prompts	
Franklin County Jail	525-3368
Franklin County Municipal Clerk of Courts	645-8186
Information Desk <i>(Speak with an officer directly)</i>	645-4760

****The hearing or speech impaired can call 911 for TDD services.*

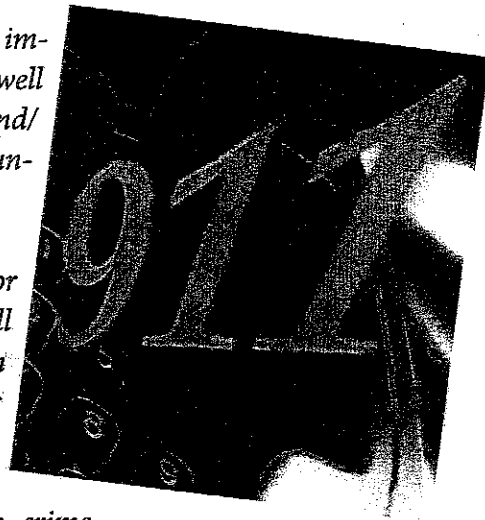
****Foreign Languages are handled with the use of AT&T Language Line Interpreter Services thru 911 and/or 645-4545.*



Hints and Tips For Calling Columbus Police



A 911 emergency is defined as any immediate threat to a person's life or well being, a crime in progress, a fire and/or medical emergency, and any "unknown" type of call.



When calling 9-1-1 for a crime or an incident in-progress, if at all possible citizens should stay on the line with the 9-1-1 operator unless doing so will put the person in danger. Staying on the line answering questions as the crime progresses (description and/or vehicle information) will allow the 9-1-1 operator to provide updated information to the responding officers. Staying on the line with the 9-1-1 operator will not delay police response; in fact, it will only enhance the chances of an apprehension.

The 5 W's to remember when calling 9-1-1

Where is the emergency occurring? At your current location or a different location?

What is going on/why is this happening? (Ten Code)

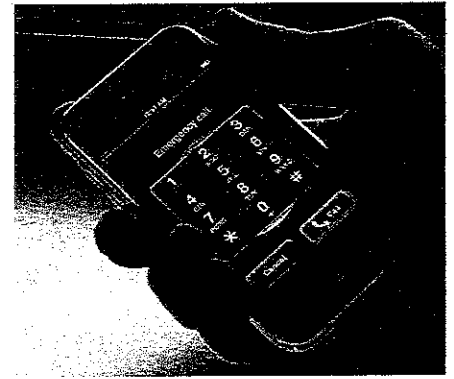
When did the emergency occur?

Who is involved; give a description of suspect and/or vehicle including license tag.

Weapons are there any involved? What type of weapon and who has the weapon?

9-1-1 Cell Phone Users

When calling 9-1-1 using a cell phone, try and stay on the line and give as much information as possible especially your location. Cell phones, depending on the information provided by the cell phone company, will either hit off the nearest cell phone tower in the area that the person is calling from (Phase 1) or provide a approximate location using the X,Y (longitude and latitude) coordinates (Phase 2). The X,Y coordinate (Phase 2) is only an estimate and not the actual location of the caller.



Non Emergency Calls – (614) 645-4545

A non-emergency call for service is any non-life threatening situation or report that does not require immediate police response. For all non-emergency calls, citizens should utilize the Columbus Police non-emergency number 645-4545.

A number of non-emergency police requests can also be handled thru the CPD Website www.columbuspolice.org. Mainly citizens can utilize the online police reporting system to report any non-injury Motor Vehicle Accident, any theft or property destruction report with an unknown suspect with the value or damage under \$3000. You can only file the report if the place of the incident has occurred within the city limits. The Website is available 24/7.

311 Call Center

The City of Columbus 311 Call Center is a one stop shop for all non police issues. You can submit any request for a non-emergency City Service by calling 311 or 645-3111. 311 is not 411 or 911. Some of the most frequent requests thru 311 are Bulk pick up, Potholes, Code Enforcement and Snow plow request. 311 hours of operation are Monday thru Friday 7^{AM} to 6^{PM}. You can also get enhanced access to City and Community resources thru the free App: MyColumbus App

