

## Frequently Asked Questions and Other Useful Information

- **Does Trails End Subdivision have a Homeowner's Association?** Yes, the Trails End Homeowners Association is incorporated as a domestic non-profit corporation under the laws of the state of Georgia. The affairs of the Association are managed by a Board of five Directors. Membership is mandatory for all property owners. Your closing attorney should collect a \$300 initiation fee using the MEMBERSHIP REGISTRATION FORM available on our website as indicated below.
- **Where can I find information on membership and other aspects of the Homeowners Association?** The Trails End Homeowners Association, Inc. maintains a website that provides information of interest to members:

<http://www.trailsendhoa.org>

Click on the **CONTACT LIST** tab to access phone numbers for the members of the Board of Directors.

Click on the “**More...**” button under **Pages and Links** for all results.

- **How can I send the Association an email?** The email address for the Trails End Homeowners Association is:  
*trailsendhoa@gmail.com*.  
  
Email addresses for individual Board members are available on our website under the **CONTACT LIST** tab.
- **Where are the clubhouse and the pool and when are they open?** The clubhouse and pool are located at 171 Trails End Summit. As a minimum, the pool is open from Memorial Day through Labor Day. The clubhouse is open all year long. Each member is provided a key to the facilities. A lost key can be replaced for a fee of ten dollars by contacting a Board member. Members in good standing can reserve the clubhouse/pool for private functions by contacting the Secretary of the Association. Contact information is provided on the HOA website. Certain restrictions apply. Renters are not permitted to use these facilities, though long-term renters may apply for membership.
- **Who is the local electric company?** A.E.M.C., (Amicalola Electric Membership Corp.), phone 706-276-2362. To report power outages, call 706-253-0359.

- **Who is the local phone company and internet provider?** E.T.C. (Ellijay Telephone Company), phone 706-276-2271. Verizon also provides home phone service.
- **Will I have cell phone coverage in Trails End?** Most cell phones experience good coverage within the subdivision.
- **Is cable TV available?** No, only satellite TV. Contact Dish Network or Direct TV.
- **Starting LP service:** If there is already an LP tank on your property, determine if the tank is rented or owned. If the tank is rented then you must buy propane from that company – you cannot shop around or lock in a price for the heating season and there is an annual rental fee; they maintain the tank. You can, however, change to another company which will then supply a rental tank. If you own the tank, then you can shop around for the best price but the maintenance on the tank is your responsibility. Some companies offer a sort of pre-buy at lower rates in the summer. LP companies are listed in your local phone book.
- **Is trash pickup available in Trails End Subdivision?** Yes, trash removal service is available. See your local phone book or search online. Also, trash may be taken to the Gilmer County landfill which is open 7 days a week – hours are posted or you can call 706-635-7696. The landfill is located off Highway 52W at 456 Tower Rd. (look for “county landfill” sign). Currently there is a charge of one dollar for a large black bag or equivalent volume (cash only and correct change) for regular garbage and no charge for recyclables placed in dumpsters at the same location.
- **Do you know your 911 address?** This should have been given to you at closing but if not, call the 911 center at 706-635-4653, giving them your lot number in Trails End Subdivision, and they’ll give you your 911 address. This 911 address is important for EMS, post office, FedEx, UPS deliveries, etc., and should be posted on your mailbox and/or home if there is no mailbox.
- **How do I start mail delivery?** First install a U.S. Postal Service no. 2 Standard Rural Route Mailbox, either black or green in color, mounted on a standard 4” x 4” pressure treated or cedar post. Then stop by the post office, located on Industrial Drive to complete a “**start mail delivery**” form. Use their website at USPS.com to place vacation stops, forward mail, etc.
- **Whom do I call if I have no water?** First, check the water valve at the street (under the rectangle metal plate in the ground) to make sure it’s open. If this is not the issue, contact Board Vice-President Joe Giordano at 706-273-8409 for assistance. Joe volunteers his time, so please be considerate when

calling. Remember, if the electricity goes out, pumps do not work. There are 7 community wells that serve Trails End Subdivision.

- **Can I drill my own backup well?** No, Gilmer County does not permit such in a subdivision with a community water system.
- **Can I rent out my cabin either privately or through a rental company?** Yes but please advise a member of the HOA Board. Remember that for liability reasons, renters cannot use the pool or clubhouse. (Check the Rules and Regulations for long-term renter membership applications.)
- **At closing did you receive a copy of the Covenants, By-Laws, and Rules and Regulations?** If not, you can view or download them at <http://www.trailsendhoa.org>. Look for them toward the bottom of the home page under **PAGES AND LINKS**. To see all documents, click “**More...**” on the bottom right.
- **May I park my motorhome, camper or RV on my lot?** No.
- **May I construct a storage shed that is not log-sided?** No, Trails End is solely a log-sided community, so any out buildings, e.g., garage, storage shed, etc. must also be log-sided – no traditional-style homes/buildings are allowed.
- **Is there a local newspaper?** Yes, the Times-Courier (phone 706-635-4313) is available through subscription (\$24/yr) and is mailed weekly and arrives on Thursday or you can pickup a copy in town on Wednesday or view online. Also, Fetch Your News is available (phone 706-276-6397).
- **I plan to build on my lot soon; do I need to have the plans approved prior to building?** Yes, submit your building plans to the Board of Directors for review and approval.
- **May I remove trees from my lot?** Removal of trees, other than those that are dead or obviously dying, requires approval of the Association. “Clear cutting” is prohibited. Tree removal and vista pruning (or tree topping) to improve a view is permitted only on private property or with approval of the owner of affected property. Debris should be chipped or removed.
- **What about HOA dues?** Annual dues, currently set at \$500/lot/year are billed in the Fall and are due by December 31. Dues are determined by the Board of Directors based on the approved budget.

- **Where do my dues go?** The dues that are collected pay for the maintenance of our three roads – Trails End Summit, Trails End Knoll and Trails End Ridge, plus a portion of Flagpole Rd.; the mowing of the grass on the common areas of the roads (tree line to the roadway) and around the clubhouse and pool; electricity to run the well pumps, street lights and the clubhouse and pool pump; well and pump maintenance; propane for the clubhouse; insurance; clubhouse cleaning, repairs, and maintenance, etc. Although we maintain our own roads we do not plow or salt/sand the roads in winter.
- **Are there any paid employees?** No, all Board members are volunteers. Necessary services are contracted out.
- **How can I get information in this document updated or corrected?** Send an email to the Association at: *trailsendhoa@gmail.com*.

### Other Items of Interest:

- The Chamber of Commerce is located at 696 First Avenue, directly across Hwy 515 from McDonalds and next to Waffle House---and a good source of information, maps, etc.
- The Gilmer County Courthouse is located on the square. County offices located within the courthouse are: tag office, Voter Registration, Tax Assessor, etc.
- The Gilmer County Library (part of the Sequoyah Regional system) is located west on Hwy 282 (from Dairy Queen), on the left and is open 7 days a week. There is a used book store within the library with proceeds going back to the Library.
- Local nearby lakes: Carters Lake is a Corps of Engineer's lake. There are seven boat docks with the marina entrance off Hwy 136: <http://carters.sam.usace.army.mil/CLboating.htm> Lake Blue Ridge is located in Blue Ridge; take Hwy 515 north and follow signs: [http://blueridgemountains.com/lake\\_blue\\_ridge.html](http://blueridgemountains.com/lake_blue_ridge.html)
- Fishing and Hunting licenses can be purchased at Walmart and Green's Country store (Hwy 382 & Old Hwy 5).
- Local State Parks: Amicalola State Park is located on Hwy 52E and Fort Mountain State Park is located on Hwy 52W, both easy drives from Ellijay.