

# CITRUS HEIGHTS WATER DISTRICT Mandatory Requirements – Water Conservation Stage 4 Adopted May 12, 2015

#### STAGE 4 – WATER CRISIS: LONG-TERM

On May 12, 2015, the Citrus Heights Water District Board of Directors approved Stage 4 Water Crisis Water Use Restrictions. This Stage 4 complies with requirements by the State Water Resources Control Board (SWRCB) emergency water conservation regulations and was authorized by the District Board's authority as set forth in Resolution No. 14-2015. Failure to comply with the restrictions outlined in Stage 4 may result in disconnection of service and assessment of a disconnect/reconnect service charge.

- 1. Under State Water Resources Control Board (SWRCB) mandate, the District must reduce overall water usage by 32% from 2013 use. The amount each customer must reduce will vary depending on their current usage. For equity purposes, the District will work with high water users to obtain a reduction in water usage that may be significantly higher than 32%.
- 2. Water shall be used for beneficial purposes only; all unnecessary uses of water are prohibited.
- 3. Irrigation shall be limited to two days per week. The days of the week when outdoor water will be permitted shall be set based on the last digit of the street address. Odd addresses, streetscapes, and medians shall limit watering to Tuesdays and Saturdays; even addresses shall limit watering to Wednesdays and Sundays. No irrigation is permitted on Mondays, Thursdays and Fridays. Irrigation should be limited to the minimal amount of water necessary to keep plants and trees alive. Application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall is prohibited.
- 4. Water shall be confined to the customer's property and shall not be allowed to run-off to adjoining properties, non-irrigated areas, private and public walkways, roadways, driveways, sidewalks, parking lots, structures or to the roadside ditch or gutter. Care shall be taken not to water past the point of saturation.
- 5. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use. Customers are encouraged to wash automobiles or equipment at commercial establishments that use recycled or reclaimed water.
- 6. Leaking customer pipes or faulty sprinklers shall be repaired within 24 hours or less if warranted by the severity of the problem. Non-compliance may result in water service being disconnected/shut off until the leak is repaired and assessment of a disconnect/reconnect service charge.



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- 7. All pools and spas shall be equipped with a recirculation pump and shall be constructed to be leak-proof. Pool draining and refilling are prohibited unless specifically authorized by the District for health, maintenance, or structural purposes subject to written documentation by a pool maintenance professional.
- 8. Use of potable water to fill or refill artificial lakes or ponds, ornamental ponds and fountains is discouraged.
- 9. Washing streets, parking lots, driveways, sidewalks, or buildings is prohibited except as necessary for health or sanitary purposes.
- 10. Customers are encouraged to take advantage of the District's water conservation programs and rebates.
- 11. Irrigation with potable water of ornamental turf on public street medians is prohibited.
- 12. Commercial, industrial and institutional (CII) customers, which include public schools, public parks, public and private cemeteries and private golf courses, can choose to submit an alternative water use reduction plan to the District for consideration. Unless there are extremely unusual circumstances, the plan should reduce water usage by the required 32%.
- 13. Eating and drinking establishments, including but not limited, to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased shall serve water only upon request.
- 14. Flushing of sewers or fire hydrants is prohibited except in cases of emergency, essential District operations or unless specifically authorized by the District.
- 15. Water for flow testing is prohibited. Water for construction purposes from fire hydrants and blow-offs will be metered and monitored. Use of reclaimed water for construction purposes is encouraged.



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- 16. No new commitments will be made to provide service for new water service connections unless the Department of Water Resources Model Water Efficient Landscape Ordinance, found at: http://www.water.ca.gov/wateruseefficiency/docs/MWELO09-10-09.pdf, is followed and the plans have been approved by the county or city building department which has jurisdiction over the property location. Any authorized landscape for new connections is subject to all restrictions set forth in Stage 4.
- 17. Irrigation of new turf or landscaping outside of newly constructed homes is prohibited unless water is delivered by drip or micro spray systems.
- 18. Customers are encouraged to reduce landscape and pasture irrigation by 26-50%. Customers with "smart" irrigation timers or controllers are asked to set their controllers to achieve 50 to 74% evapotranspiration (ET) rate. Drip irrigation systems are NOT excluded from this requirement.
- 19. Customers are encouraged to reduce indoor water use by 26-50%. Contact the District for tips and techniques to reduce indoor water use.
- 20. Stage 4 Water Crisis "Water Shortage Charge" pricing will be implemented.