



City of Phoenix

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In an EMERGENCY, call 9-1-1
For non-emergency incidents,
call Crime Stop at 602-261-6151

FREQUENTLY ASKED QUESTIONS AND CONTACTS

- Who do I call for bus or light rail information?**
Call Public Transit at 602-253-5000. For Dial-A-Ride, call 602-253-4000.
- How do I report graffiti, junk, debris, blight or weeds in my neighborhood?**
Call Neighborhood Services Department at 602-534-4444.
- How do I report potholes, cracked sidewalks or broken streetlights?**
Call Street Transportation at 602-262-6284.
- Who can I call if I have trash or recycling questions?**
Call Public Works at 602-262-7251.
- How do I report transients sleeping on the streets in my neighborhood?**
Call Phoenix Police's non-emergency Crime Stop number at 602-261-6151.
- How do I get help with food boxes, paying utilities or temporary housing?**
Call Human Services at 602-262-6666.
- How do I report problems with my water, storm drains or wastewater?**
Call Water Services at 602-262-6251.
- How can I report illegal and non-permitted construction?**
Call Planning and Development at 602-262-7844.
- How can I find out more about smoke alarms and fire prevention tips?**
Call Fire Prevention at 602-534-7970.

HOMELESSNESS ASSISTANCE

Individuals needing a place to stay:
Homeless Services Campus Welcome Center,
230 S. 12th Ave.
602-229-1241
Phoenix Rescue Mission,
1801 S. 35th Ave.
602-233-3000

Families needing a place to stay:
Family Housing Hub,
3307 E. Van Buren St., #108
602-595-8700

BASIC NEEDS ASSISTANCE

Mental Health Assistance:
Crisis Response Network – 602-222-9444
EMPACT Suicide Prevention Center,
24 hour crisis mobile response 602-784-1500

Meal/Food Assistance:
Andre House, 213 S. 11th Ave., – 602-222-9444
St. Vincent de Paul Dining, 1075 W. Jackson St.,
602-850-6476

Senior Assistance (55 or older):
Justa Center Day Services,
1001 W. Jefferson St., – 602-254-6524