

**BEACH COVE RESORT HOMEOWNERS ASSOCIATION, INC.**  
**HURRICANE DORIAN**

**Updated: September 7, 2019, 10:00 a.m.**

**Occupancy Permitted Saturday Afternoon**

Yesterday we announced that the resort would not be open until late Sunday, in order to be certain that outstanding issues had been addressed. It was later brought to the attention of Pinnacle Management and directors that a rental entity has posted an announcement on social media they would be renting units today (Saturday).

This has created a whirlwind of complaints and upset. The rental company's announcement on social media was **not** done in conjunction with, or with the approval or prior knowledge of, the HOA Board or Pinnacle.

In fairness to all, we are going to open the resort to all this afternoon.

That being said, we are happy to report today that our crew has done an outstanding job of cleaning up the bulk of the mess left by Hurricane Dorian. It has taken many hours, but we are getting there! The elevators remain in operation. Unfortunately, the pools listed below will remain down for some time yet, but the rest of the resort is in a condition adequate to accept guests and owners. If you decide to visit or send guests to the property, please make everyone aware of the situation with the pools.

**Pool Pumps**

Today, the current ground water level in the pit which houses the pumps for many of the pool amenities remains under approximately four feet of water. This area is located beneath the tiki hut on the pool deck. It is impossible to pump this water out, since the water table causes it to continually fill back up. We are going to have to wait until the ground water table goes down so that we can dry the area and return the pumps to service.

PLEASE BE AWARE THAT IT MAY BE A WEEK (APPROXIMATE ESTIMATION) BEFORE THIS CAN BE ACCOMPLISHED. THE FOLLOWING AMENITIES DEPEND ON THOSE PUMPS; THEREFORE, THEY REMAIN **INDEFINITELY UNAVAILABLE** (*We will notify you when they are back in service*):

- B Tower Spa – **Not available**
- B Tower Pool – **Not available**
- Kiddy Pool – **Not available**
- A Pool – **Not available**
- A Spa – **Not available**

- The C Tower Spa – **Not available** (the heater has to be replaced)

### **Elevators**

At the beginning of the day, four of the six elevators were out of service due to water issues. (One elevator in A Tower was working and one elevator in C Tower was working; both elevators in B Tower were out.) Schindler Elevator Company has been working on the elevators throughout the day. As of 3:30 p.m. Friday all elevators had been returned to service.

### **Amenities Unaffected**

The following amenities will be available for use on Monday morning after they have been cleaned, cycled and the chemicals are at appropriate levels.

- C Tower Pool
- Lazy River
- Indoor Pool
- Indoor Spa

### **Inspection of Units**

The on-site rental company, BCR, Inc. is inspecting the units on their program for wind-driven rain. Pinnacle Management is performing a wind-driven rain review of all units which are not on the BCR, Inc. on-site program. A representative of Pinnacle Management is contacting owners of off-site rental units which show evidence of moisture, as well as any off-site rental units that have changed their locks or not provided us with a door entry code.

We appreciate your patience and understanding. The evacuation order was given with only a matter of hours to comply. We want to express our sincere appreciation for the cooperative spirit and assistance everyone brought to the table!

Thank you,  
Lisa Johansen  
Pinnacle Real Estate Management, LLC