

April - June  
2020

# CRESTVIEW CHATEAUX

The Newsletter of the Crestview Chateaux Home Owners Association  
[CrestviewChateaux.com](http://CrestviewChateaux.com)

## Our Community Manager:

Heywood Management

**DURING COVID-19 ERA, NO WALK-INS  
ARE ALLOWED AT THE OFFICE**

480-820-1519

**Richard Calderon, Property Manager**

[Richard@heywoodmanagement.com](mailto:Richard@heywoodmanagement.com)

**Assistant:**

[Lindsey@heywoodmangement.com](mailto:Lindsey@heywoodmangement.com)

## Have any Roof Co. Suggestions?

- **As we continue to move forward with the planning for the replacement of each of our seven buildings' roofs, it was again brought up to your Board of Directors that multiple unit owners had mentioned they knew of quality roofing contractors.**
- While we have already a few bids, it was suggested that we ask for others since time allows and we have not yet selected a vendor for the first new roof.
- *So if you have a roofer that you know to provide solid workmanship, fair pricing, & timely service that they stand behind, please provide the applicable basics (name, contact information, etc.) to one or more of the email address shown to the left to make sure it is considered.*
- **Once received, we will begin the due diligence process to confirm any of the proposed roof companies meets the minimum standards as to being properly licensed, insured, bonded, etc. & we will look to solicit additional bids before making our collective decision.**

**Regular Board Meetings are typically (not always) held at 5:30 on the 3rd Thursday of most every month.**

Details are posted at our message board & our community website or message board (north side of the pool) as to location, changes, etc. as well as meeting minutes, financials, etc. We usually have no meetings in July nor in December. **Due to COVID-19, meetings may be by phone.**

## YOUR BOARD OF DIRECTORS

J.R. Rutherford - President  
[jrhoa@cox.net](mailto:jrhoa@cox.net)

Chris Mohme - Vice President  
[cmohme@cox.net](mailto:cmohme@cox.net)

- Connie Gartner - Treasurer  
[connieg2@cox.net](mailto:connieg2@cox.net)

Jim Zirbes - Webmaster  
[Jim.zirbes@gmail.com](mailto:Jim.zirbes@gmail.com)

Trish Rutherford - Member at Large  
[trishhoa@cox.net](mailto:trishhoa@cox.net)

**Board Meetings are open to ALL OWNERS & their duly appointed representatives!**

Details of upcoming meeting locations are always posted on message board.

(Please submit your ideas & comments to Richard, our property manager at Heywood, if you are unable to attend a board meeting)

## Please Remember This...

**Many people move into our condo complex and are encountering having a metal security door on the front of their residence for the first time, or at least the first time with a neighbor barely a few feet away from their own entrance door.**

It can take a bit of time to get use to, but we can assure you that your neighbors REALLY appreciate it when you take the time to S-L-O-W-L-Y close these shut as to avoid a nerve-jarring, very annoying, and impolite **SLAM!!!**



### Unit Owners - Does This Apply to You?

*When you own & rent or have others living in that unit, you must provide them, a(n):*

- **Copy of Crestview Chateaux CC&Rs**
- **Copy of the most recent Crestview Chateaux "Rules & Regulations"**
- **Assigned Parking Space Number**
- **Pool area and unit mail box keys**



## "Hello" - it's Service You've Been Looking For

In an effort to improve communications between our unit owners and Heywood Community Management (the company your Board has hired to help run our complex), we ask when reporting a concern that such requests be put in writing and emailed to us at:

[hello@heywoodmanagement.com](mailto:hello@heywoodmanagement.com)

This way Heywood has a centralized place for documentation that can be tracked for a whole host of purposes, including response time, and when appropriate, work orders sent to vendor(s), as well as for follow-up. Calling the Heywood office will result in being asked to follow this email-driven process -TIA!

## Balcony & Patio Issues

One notable thing about living in fairly close quarters in apartment-style condominiums with no truly private area off our back door, is that most everyone can see some to all of how that space appears.

To that ends, a friendly reminder of what the **binding-on-all-unit owners, the "Rules & Regulations" of Crestview Chateaux state verbatim:**

1. Keep rubbish and debris from accumulating on patio/balcony.
2. The storage of items on patio/balconies is prohibited. This includes furniture (other than patio furniture) refrigerators, boxes, excess shelving, clutter, etc.)
3. Misters are not permitted on patios as this creates wood rot.
4. Drying clothing, etc., is prohibited on patio/balconies.
5. Hoses must be neat and orderly, and kept within patio enclosure.
6. Hoses may not be extended from the ground level to the 2nd story balcony.
7. No objects are permitted on the ledges of the 2nd story balconies or landings.
8. No open flame grills permitted on 2nd story balconies.

**We warn, & when ignored, may fine for violations!**

The Crestview Chateaux Newsletter welcomes your contributions.

Please send your ideas to Jim Zirbes at [jim.zirbes@gmail.com](mailto:jim.zirbes@gmail.com)

*This Newsletter is sent by email to all Association unit owners.*

**If you are renting out an unit you own in our community, forward the newsletter to your tenants so they can know this information.**