

Summary of Responses to the MNA Initial Letter sent to Builders and MCA (CCMC)

- All Builders and the MCA received their emails from the MNA on Friday 10/09/20
- The list below is in order of the date of their response
- Spacing and paragraphing has been removed for condensation
- Blue is the text of their email response
- Green is my reply back

From: The Owner and Co-Founder of **Abrazo** on Saturday 10/10/20

I am receipt of your email and attached letter. We have disseminated the content and spirit of your correspondence to the relevant parties in our company who will be communicating with our subcontractors. Further, I appreciate the acknowledgment and spirit that this is a global problem not just a result of our workers. Best, **Mackenzie Bishop**

Thank you for your quick response. The MNA is hoping that by contacting all of the builders and residents, we will be able to make the neighborhood a safer place. We appreciate that at present Abrazo has but a small footprint in Mariposa in terms of current construction. That you, nevertheless, have been chosen to respond to our request is heartening. It is truly amazing how smoothly one can work together with others when, from the outset, a true sense of respect and cooperation is established. Thank you!

From: Corporate Level Customer Care of **DR Horton** on Sunday 10/11/20

Good Morning, Kelly: Thank you for your email. To best assist you we have forwarded your concerns to our team in Rio Rancho, NM for their review and action. Best regards, **Philip Lotti**

Thank you for your response. Can you please provide me with the names and contact information of the Rio Rancho team? Thank you.

From: Vice President of Operations of **Twilight Homes** on Monday 10/12/20

Good morning Mr. Gregory, I received this email from Mr. Pizzonia and wanted to reach out and tell you that we will reiterate to all of our subcontractors and employees that it is imperative to follow all posted speed limits and traffic laws at anytime but especially while commuting to and from our job sites within our communities. Thank you for reaching out and let us know if there is anything else we can do to help. Have a good day. **Alex Grannan**

Alex, Thank you for your quick response. The MNA is hoping that by contacting all of the builders and residents, we will be able to make the neighborhood a safer place. It is truly amazing how smoothly one can work together with others when, from the outset, a true sense of respect and cooperation is established. Thank you!

From: Owner of **RayLee Homes** on Monday 10/12/20

This has been received and forwarded to our field supervisor. We also want the Neighborhood to be a safe and enjoyable place for all. Thank you **Jeff Grady**

Thank you for your quick response. The MNA is hoping that by contacting all of the builders and residents, we will be able to make the neighborhood a safer place. It is truly amazing how smoothly one can work together with others when, from the outset, a true sense of respect and cooperation is established. Thank you!

From: Western Division President of **CCMC (the HOA/MCA)** on Monday 10/12/20

Thank you, Kelly. I will discuss this Ed as well. **Delores Ferguson**

From: The Community Manager of **CCMC (the HOA/MCA)** on Tuesday 10/13/20

Kelly & Eric, I have been out with an illness and I have received this this morning and will pass it along to the Master Developer for their interactions with the Builders they meet with. I understand your concerns and am glad to help out and speak to the builders and construction supervisors I interact with for the neighborhoods like Pulte, Abrazo, Twilight etc., as well as the M project and Jemez Vista, but it is important I think to both note that it is not just construction traffic that violates City ordinances in that fashion and make the distinction between a friendly conversation regarding safety and enforcement of municipal ordinances.

Neither this office nor the Board or Master Developer has any actual authority to compel anyone (builder, subcontractor, civilian visitors, owners and their vendors that also violate ordinances etc.) to follow the law on City public rights of way, issue citations or otherwise enforce City ordinances - obviously that is the purview of the RRPD. There is also Robert Boone at the Rio Rancho Public Safety Department. As citizens with a concern for public safety, I would definitely recommend reaching out to him as well for the enforcement side of your request. For our owners, we ran an article recently in our weekly newsletter regarding vehicle speeds and safety and we will continue to do so periodically, but again this is not something we can enforce per se, we try to remind people respectfully that they, their guests to the community, their vendors and so on, should be careful driving within the community and will continue to do so periodically through that communication tool.

With your access to NextDoor, that is also a good platform to get the message out to the community members that are on that as well. Of course we are happy to partner with you on any other initiatives you can think of, or that come to light in talking to Mr. Boone, to communicate that message, just reach out to me or Randi Bressler directly and we're ready to assist, create communications or any other suggestions. Thank you, Ed Lyons

Hi Ed, I am sorry you have not been feeling well, that is never fun. I hope you are on the mend.

Absolutely, you are correct, it is not solely the Builder's employees and subcontractors that disobey the traffic laws, the residents do too. I'm sorry we didn't make that clear in the letter. I had already noticed that you periodically and fairly recently had mentioned traffic safety in 'The Weekly Bulletin' and that is greatly appreciated! That is, in fact, why there was no mention of the residents' driving behaviors, as you are already being proactive in voicing these concerns. One reason, in particular, we reached out to the MCA is that we believe you have good working relationships with the Builders. We hoped you could communicate directly with them what an important issue this is to the homeowners. Honestly, we felt that your voice with the Builders would carry weight and we hope that will translate into slower driving speeds and stopping at stop signs. This of course will also protect everyone, including the Builders' employees and subs. Thank you for agreeing to do that. I also agree it is clearly beyond the scope of the CCMC to have any part of enforcement of municipal ordinances. Thank you for sharing with me Robert Boone's name at the Rio Rancho Public Safety Department. I will reach out to him. As I am unfamiliar with his name, could you please tell me what his position/role with the City is? There is a working group on NextDoor newly created and independent of the MNA to address this issue as well, but I thank you for the suggestion nevertheless. I applaud your offer to partner with the MNA and help us in creating or communicating messages. It is truly amazing how smoothly one can work together with others when, from the outset, a true sense of respect and cooperation is established. Thank you! I will get back in touch soon. Even though we have never met face to face, I have always felt the communications between you and I have been cordial and productive and that too is appreciated. Be well, Kelly

From: Customer Service Coordinator New Mexico Division of DR Horton on Tuesday 10/13/20

Good morning Eric, I am reaching out to you due to the below message received about traffic in the Mariposa neighborhood. We appreciate you reaching out to us and will indeed speak without trades. We trust you will be notifying the other builders in the area so they are able to do the same with their trades.

Best Ricci Warmkessel

Thank you for your quick response. Yes, the exact correspondence was sent to all builders who are constructing new homes in Mariposa. The MNA is hoping that by contacting all of the builders and residents, we will be able to make the neighborhood a safer place. It is truly amazing how smoothly one can work together with others when, from the outset, when a true sense of respect and cooperation is established. Thank you!

From: The Community Manager of CCMC (the HOA/MCA) on Thursday 10/15/20

Kelly, I have already talked to some of the builders and will be meeting today with the folks from Horton that are developing Jemez Vista and will bring it up. I also know that your letter was provided to most of the builders and they have been talking about it as well. I do hope some of these measures are effective. I personally and professionally believe that at the end of the day it will be up to RRPD to be out here more to create a presence that will deter scoff law (difficult to enforce) violations. Mr. Boone is the Public Safety Office for RRPD. Ed Lyons

Hi Ed, It is gratifying to hear that you have already spoken with some of the Builders and are continuing to do so. We thank you. Yes, the MNA did send a letter to each Builder currently building here as we are trying to 'attack' this problem from all directions. We have heard back from all except Pulte. Hopefully, they will respond by tomorrow, as per the request in our letter. I, too, personally believe that enforcement is critical. I am currently in discussion with RRPD so we will hopefully the presence of the Traffic Unit soon. RRPD did let me know that Mr. Boone is no longer with them, just FYI. Thanks for your help in this matter, Kelly

From: Director of Procurement – New Mexico of Pulte Group on Wednesday 10/21/20

Good afternoon, and thank you for your correspondence from 10/6. I apologize it took so long for a response, but the gentleman that it was sent to is no longer with us, and it simply took some time to reach my desk. We will address your concerns about subcontractor traffic immediately. We will post a letter confirming and enforcing our neighborhood rules and code of conduct today on our trade site. We will also enforce these rules on site. We apologize that this seems to have gotten a bit out of control (trade traffic), but we will suppress it immediately. Kevin Vautier

Mr. Vautier, Thank you kindly for understanding the importance of our request and for taking action on our behalf. We look forward to seeing the change in our neighborhood. Best regards, Kelly