

Jan. - March
2021

CRESTVIEW CHATEAUX

The Newsletter of the Crestview Chateaux Home Owners Association
CrestviewChateaux.com

Our Community Manager:

Heywood Management

**DURING COVID-19 ERA, NO WALK-INS
ARE ALLOWED AT THE OFFICE**

480-820-1519

Nick Allmaras, Property Manager

nick@heywoodmanagement.com

Assistant:

lindsey@heywoodmangement.com

**Regular HOA Board Meetings are typically
(not always) held at 5:30 on the third
Thursday of most every month.**

Details are posted our community website & message board (north side of the pool) as to location, changes, etc. The website also has meeting minutes, financials, etc. We usually have no meetings in July nor in December.

Due to COVID-19, these may be by phone.

YOUR BOARD OF DIRECTORS

Chris Mohme - President
cmohme@cox.net

Jim Zirbes - Vice President & Webmaster
jim.zirbes@gmail.com

Connie Gartner - Treasurer
connieg2@cox.net

LeAnn Patterson - Secretary
lpatterson29@cox.net

Toni Santegelo - Member at Large
tmssantegelo@aol.com

**Board Meetings are open to
ALL OWNERS & their duly
appointed representatives!**

Details of upcoming meeting locations are always posted on message board.

(Please submit your ideas & comments to Nick, our property manager at Heywood, if you are unable to attend a board meeting)

Reflections from our most recent Annual HOA Meeting

- Many of us met poolside on Saturday, February 6th at 10:30 for our Annual HOA meeting to hear a review of 2020, & get an update on what's planned for 2021 while we enjoyed good company, refreshments, mild sunny weather, & sat on our brand new pool chairs.
- **As many unit owners (including all of our current HOA Board members) were present, President Chris Mohme briefly reminded us of recent successes & challenges, while encouraging us to be ever vigilant on locking our vehicles and having no valuables visible inside, as well as no posting of items at the mailboxes (a violation of Federal law), carports, &/or on the personal property of our neighbors, including their cars and trucks.**
- **Perhaps the biggest news was in reference to our impending roof replacements as it was announced that ALL 7 will be soon be starting - next month - March; one at a time, beginning with the oldest & worst current condition ones, then rotating from there until are all are completed a few months later!**
- Watch for updates, including on our website, as to what building roof is about to be replaced, with approximate start & end dates, which building is to be done next, where vehicles are not to be temporally parked, etc.

Swimming Pool, Spa, & Furniture

Many people living here have noted some of the issues that have popped up with these such as lights burned out, heat not working in spa, etc.

It is a never-ending battle to keep everything there as it should be, including properly maintaining the bathrooms, gates, signage, trash cans, condition of decking and more. The good news is - for the moment and to the best of our knowledge - all of the issues have been addressed including as mentioned elsewhere in this newsletter, the 35-year old pool chairs have all been replaced!



Unit Owners - Does This Apply to You?

When you own & rent or have others living in that unit, you must provide them, a(n):

- Copy of Crestview Chateaux CC&Rs
- Copy of the most recent Crestview Chateaux "Rules & Regulations"
- Assigned Parking Space Number
- Pool area and unit mail box keys



The System is Being Refined and Improved

Whether you have used it yet or not...some of our residents and unit owners may have experienced some growing pain "hiccups" around use of the

hello@heywoodmanagement.com

email for reporting any problems. Heywood has this as a preferred primary place for questions, concerns, & complaints. Ideally this is used to track your inquiries (including response time) and when appropriate, work orders sent to vendors, as well as for follow-up. Calling the Heywood office or emailing staff members directly at their individual work email are options too, but aren't the only ways to get results.

People are Strange...

...when they are an unknown and likely uninvited stranger parking in our complex, some of who have been found to be engaging in nefarious behavior.

What we are speaking to are folks who come in off the streets and loiter in their car, truck or SUV, mostly in unassigned parking spaces on the edge of our property, especially on the north side of our complex.

Now to be fair, a good number of people in vehicles may just be needing a quick break to check their phone, are waiting for one of our residents, or otherwise.

Assumptions can be dangerous things, but based on way too many persistent related issues, caution is wise!

Unfortunately it has almost got to the point that everyone exhibiting these types of actions may be doing improper things where some feel they should engage in a zero-tolerance approach when one observes these.

You clearly have no obligation to speak with any of these people, but if you do, please - for your own safety - be firm, but civil. Some take pictures of the vehicle and license plates &/or promptly contact the Chandler police department. Others explain that we like to give everyone involved the benefit of the doubt, but because of problems we are having, politely ask that unless they have been asked to come by (or are themselves) a resident, they need to leave NOW and are required not to return!

The Crestview Chateaux Newsletter welcomes your contributions.

Please send your ideas to Jim Zirbes at jim.zirbes@gmail.com

This Newsletter is sent by email to all Association unit owners.

If you are renting out an unit you own in our community, forward the newsletter to your tenants so they can know this information.